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## APPLICATION FOR LOCAL SERVICE REQUIREMENTS

### Items Required Prior to Submitting Orders for Local Service

This section provides information concerning the items required prior to submitting orders for local service to BellSouth.

1. Proof of PSC/PUC Certification
2. Proof of Tax Exempt Status (if applicable)
3. Operating Company Number (OCN) \*
4. ACNA and CIC Codes
5. Blanket Letter of Authorization (LOA) \*
6. CLEC - Contact Number Form \*
7. Master Account Application \*
8. Disposition of LIDB Contract Negotiation (See Master Account Application)
9. Credit Rating Form \*

All of the required items should be provided along with the Master Account Application. No orders can be processed until all requirements are satisfied.

\*Forms which the CLEC must submit to meet this requirement are provided at the end of this section.

**Note:** In addition to the items provided above, each CLEC should negotiate through the account team for the type and format desired for billing records.

### Certification Definition

Certification is the process by which the state PSC/PUC authorizes a CLEC to conduct business in a particular state.

### Certification Process

The CLEC should contact the state PSC/PUC to determine the requirements for certification.

## **Proof of Certification**

The CLEC must provide proof of certification to the LCSC. The LCSC will be unable to provide service to any company not meeting the appropriate PSC/PUC certification process. This proof of certification should be provided with the **Master Account Application** (provided in this section). If proof of certification is not provided with the application, it must be submitted before any orders can be processed.

## **Proof of Tax Exemption**

The CLEC must provide tax exemption certificates, as applicable, for federal, state, county, local, or other taxes. If proof of tax exemption is not provided, the CLEC will be billed the applicable taxes.

## **Operating Company Number**

The CLEC must provide BellSouth with the four (4) digit Operating Company Number (OCN) assigned by the National Exchange Carrier Association (NECA). An OCN application is included herein to assist in obtaining the number from NECA. Service requests cannot be processed without an OCN.

## **ACNA and CIC**

The CLEC providing facility based services must have an Access Customer Name Abbreviation (ACNA) and a Carrier Identification Code (CIC). Procedures for obtaining these Bellcore assigned codes are on pages 2-7 through 2-10 of the "Guide to Access", which is available from your BellSouth Account Team.

## **Blanket Letter of Authorization**

The CLEC must complete the Blanket Letter of Authorization (LOA) Agreement, located at the end of this section prior to the processing by the LCSC of local service requests involving existing BellSouth end users. The LOA does not relieve the CLEC of securing and maintaining end user authorization. BellSouth may request a copy of the end user authorization in the event of an end user dispute.

## **Line Information Data Base (LIDB) Contract**

BellSouth's Line Information Data Base (LIDB) is described in the section "Calling Card and Line Information Database". The LCSC must be notified concerning the disposition of negotiations for LIDB storage agreements. On the Master Account Application, please check the appropriate boxes to indicate that you have received details concerning LIDB and that you are participating or have declined participation.

Without specific contracts between a CLEC and BellSouth, telephone numbers assigned by BellSouth for CLEC end users will not be entered into BellSouth's LIDB (Line Information Data Base). The absence from LIDB may prevent receipt of collect and third number toll calls.

However, there is no guarantee of blocking because some toll providers will pass toll calls even though the telephone number is not found in LIDB. If the CLEC wants to ensure that collect and third number tolls will be either processed or blocked, the CLEC should execute a LIDB storage agreement with BellSouth, which will enable BellSouth to place the appropriate blocking entries therein. There is no charge for the LIDB storage agreement.

CLECs should contact their BellSouth account team for additional information concerning a LIDB storage agreement.

## **Contract in the Absence of Approved State Tariffs**

In the absence of an approved BellSouth state resale tariff for CLECs, or a statement of generally available terms and conditions that is in effect, a Resale Agreement between the CLEC and BellSouth is required in order for the CLEC to obtain services offered by BellSouth at the applicable state discount. In the event the Reseller does not have an agreement and wishes to purchase the services at retail, BellSouth must have a copy of the reseller's certificate prior to service order processing. A copy of this agreement or the certificate must be provided with the Master Account Application.

The contact for resale negotiations or questions is Jerry Hendrix at 404-529-8210, or your appropriate account team representative.

## **TELEPHONE NUMBERS FOR MISDIRECTED CALLS**

### **Telephone Number for Misdirected CLEC Calls**

BellSouth requires a single number which may be used by BellSouth for referring misdirected end users to a CLEC. If an end user calls a BellSouth Business Office or Repair Center in error, the end user will be referred to the single number provided by the CLEC.

The form located at the end of this section should be used to submit these numbers to the LCSC along with other required documents. In addition, the name, title, address, and telephone number of the person providing the information should be included.

### **Telephone Number for Misdirected BellSouth Calls**

CLECs may use the following number to refer BellSouth end users who dial a CLEC in error to BellSouth for assistance.

800-282-9973

## DAILY USAGE FILE

An optional billable Daily Usage File is available. The file generally applies only to unbundled ports or ported numbers with 3rd number billed calls. The Daily Usage File contains billable messages carried over the BellSouth network and processed by BellSouth and billed to the CLEC account. For Facility Based CLECs who purchase operator services from BellSouth, it also includes operator assisted calls originating from CLEC end users. The file may also contain Interexchange Carrier messages billable to CLEC accounts.

The service is provided under contract, with charges applied for the following rate elements:

- Recording Service (Unbundled operator services only)
- Message Distribution
- Data Transmission

For each message included on the Daily Usage File, BellSouth will calculate a per message charge based on the above rate elements. These charges will be accumulated for the month and billed via a single "Other Charges and Credits" (OC&C) bill item on the monthly CLEC bill. The OC&C item will be included for each month where the Daily Usage Files are furnished under terms of the contract.

For facility based CLECs, the Daily Usage File may contain both rated and unrated messages. The end user billing records for operator handled calls, served by BST under terms of a contract with BST for unbundled operator services, will be furnished to the CLEC daily in unrated format. The CLEC will be responsible for rating this type of usage and either billing applicable charges to their end users or delivering it through their CMDS Host to the appropriate billing location. Facility Based providers will also receive rated copies of any usage that is destined to be billed to accounts they have established with BellSouth for Service Provider Number Portability service or Unbundled Port services.

For resellers, the Daily Usage File will contain rated usage that is destined to be billed to their accounts established with BellSouth for local exchange line services.

### How to Establish Daily Usage File Service

To establish Daily Usage File service, a CLEC must:

- Sign a Daily Usage File contract with BellSouth
- Arrange Approved and Tested Connectivity for Data Delivery
- Conduct Full Daily Usage File Testing with BellSouth (Verification & Acceptance of Data by the CLEC is Required)
- Fully Test Confirmation Record Process (Confirm Receipt with Notification of any Error Conditions)

## Messages & Usage to be Transmitted

All Daily Usage File messages (both rated and unrated) will be in the standard Bellcore EMR record format. Messages to be transmitted may include, but are not limited to:

- Per Use/Per Activation Services  
(Three Way Calling, Verify, Interrupt, Call Return, etc.)
- Billable Measured IntraLATA Local Calls
- Directory Assistance Messages
- IntraLATA Toll
- WATS & 800 Service

Also included will be Rated Incollects (originated in BellSouth and from other companies). These will be intermingled with BellSouth recorded rated and unrated usage and will not be packed separately.

## Data Distribution

The Daily Usage File will be distributed to the CLEC via a contractually agreed medium. The preferred transport method is CONNECT:Direct line. The Daily Usage File will be a variable block format (2476) with an LRECL of 2472. The data on THE DAILY USAGE FILE will be in a non-compacted EMR format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays). Details such as dataset name and delivery schedule will be addressed during negotiations of the distribution medium.

## Packing Specifications

A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

The OCN, From RAO, and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to the CLEC which BellSouth RAO is sending the message. BellSouth and the CLEC will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by the CLEC and resend the data as appropriate.

**The data will be packed using a Bellcore EMR 202001 Pack Header and a 202002 Pack Trailer.**

## Pack Rejection

The CLEC will notify BellSouth within one business day of rejected packs (via the mutually agreed medium). Packs could be rejected because of pack sequencing discrepancies or a critical edit failure on the Pack Header or Pack Trailer records (i.e. out-of-balance condition on grand totals, invalid data populated). Standard Bellcore EMR Error Codes will be used. The CLEC will not be required to return the actual rejected data to BellSouth. Rejected packs will be corrected and retransmitted to the CLEC by BellSouth.

## Control Data

The CLEC will send one confirmation record per pack received from BellSouth. This confirmation record will indicate the CLEC received the pack and reflect acceptance or rejection of the pack. Error Code(s) are to be populated in the Error Code fields (using standard Bellcore EMR error codes) for packs that were rejected by the CLEC.

## COUNTYWIDE TOLL-FREE CALLING

### Administrative Procedures for Facility Based Providers

State legislation in Georgia and Tennessee mandates that toll-free calling be provided within each county based on the actual county boundaries. This legislation applies to service provided by Local Exchange Companies (LECs), Interexchange Carriers (ICs), Independent Companies (ICOs), and Competitive Local Exchange Companies (CLECs).

NPA-NXX codes are routinely administered such that end users in multiple counties may be assigned telephone numbers in the same NPA-NXX. This makes it impossible to use originating and terminating NPA-NXX codes as the sole determinant of whether calls fall within county boundaries.

The LECs have assigned a county Taxing Area (TAR) code to each county. By creating a unique file which attaches the TAR code to every individual 10 digit end user number, LECs can determine whether a call is toll-free. Regardless of the NPA/NXX, if the TAR codes match, the calls are intra-county toll-free calls.

All LECs providing local service in Georgia and Tennessee, use the same TAR code designations. Twice a month, each LEC transmits an electronic file to BellSouth for inclusion in a statewide file. The combined file representing TAR codes and 10 digit end user telephone numbers is returned to each LEC twice a month after updates. BellSouth also provides the same file to every Interexchange Carrier for use in rating calls.

Each Facility Based CLEC must also include their end user 10 digit telephone numbers and associated TAR codes for the statewide file. The file must be an electronic transmission with twice monthly updates. BellSouth will test with each CLEC to confirm error-free receipt of data as well as successful distribution to the CLECs. The account teams will provide documentation of physical file characteristics and record layout for the data and a list of the county TAR codes.

Following the test period, each CLEC should participate regularly in the update process.

Contact your account team for information concerning these procedures.



## SERVICE PROVIDER CHANGE NOTIFICATION

Upon receipt of a service request 1) from an end user to switch service from a CLEC to BellSouth or 2) from a CLEC to switch an end user from another CLEC, BellSouth will issue orders to accommodate the request. The current service provider will not be contacted for authorization. BellSouth, per the blanket LOA agreement, will assume that the initiating CLEC has appropriate end user authorization. BellSouth will mail (next business day after order completion) a notification to the former CLEC. (See sample letter below.)

### SERVICE PROVIDER CHANGE NOTIFICATION

#### SAMPLE LETTER

Notice To: CLEC Name  
CLEC Address

Date: \_\_\_\_\_

We have received notification that the telephone account (NPA-NXX-XXXX) for (Customer Name) should be transferred to another CLEC. Consequently, effective on (due date of service order), the account for this customer has been transferred to the desired service provider.

## UNAUTHORIZED SERVICE PROVIDER CHANGE NOTIFICATION

When notified that a customer has been switched to a new local service provider without authorization, BellSouth will return the customer to the desired local service provider. The 'from' (unauthorized) local service provider will be billed for the unrequested change. A notification letter will be mailed to the unauthorized CLEC. (See sample letter below.)

### UNAUTHORIZED CHANGE NOTIFICATION

#### SAMPLE LETTER

Notice To: CLEC Name  
CLEC Address

Date: \_\_\_\_\_

We have received notification that the telephone account (NPA-NXX-XXXX) for (Customer Name) was transferred to you in error. Consequently, effective on (due date of service order), the account for this customer has been re-established with the desired service provider.

## **BELLSOUTH CALLING CARDS**

If an end user switches from BellSouth to a CLEC, existing line based calling cards will be disabled/discontinued. End users may order new BellSouth Calling Cards through the CLEC. The new card will be issued to the CLEC in the CLEC's name not in the name of the end user. The CLEC will distribute calling cards as appropriate. Interested CLECs should advise the LCSC in writing regarding their calling card needs.

## **DIRECTORY**

### **Directory Contacts**

The BellSouth Advertising & Publishing Corporation (BAPCO) liaison for all CLEC issues and questions including all BAPCO contracts and directory delivery is:

Rook Baretto  
Mailing Address: Director - LEC Interface  
Room 270  
59 Executive Park South  
Atlanta, Georgia 30329  
Office Number: 404-982-7105  
Fax Number: 404-982-6907

### **BAPCO Directory Customer Guide Listing Information**

At the end of this section is a form which should be completed and mailed to the address shown if the CLEC desires to have their company information included in the Customer Guide Pages for the BellSouth printed directories.

## TOLL CALL INVESTIGATION

### Contact Number for Customer Name and Address Information

BellSouth will provide Customer Name and Address (CNA) information to aid CLECs in the investigation of toll calls placed by CLEC end users to BellSouth end users. An investigation is necessary when toll charges are denied/questioned by the end user.

When the Master Account Application is processed a special telephone number and unique access code will be assigned to the CLEC to utilize the service. The telephone number and access code assigned will be provided through the mail. (See sample letter below.)

Date: \_\_\_\_\_

To:

From:

BellSouth Local Carrier Service Center

Re: Toll Call Investigations

When it is necessary to secure information concerning a BellSouth telephone number for the purpose of authorizing or billing a call, BellSouth will assist by providing Customer Name and Address Information (CNA). This service is provided free of charge as a part of a reciprocal agreement. When appropriate, BellSouth will receive similar assistance from your company.

CNA assistance may be obtained as follows:

1. Dial the number shown below.
2. When the attendant answers, provide your company access code.
3. After acknowledgment, provide the 10 digit BellSouth number in question from your end user billing record.
4. The BellSouth attendant will provide the listed name, city and state for the telephone number. They will not have any additional information.

If the name and address associated with the telephone number is restricted due to the request of the end user, legal authority or law enforcement, no information will be provided.

5. Only two requests for listing information may be made on each call.

Following is the telephone number and access code which has been assigned to your company: \*

CNA Access Telephone Number: \_\_\_\_\_

CLEC Access Code: \_\_\_\_\_

**\* THIS TELEPHONE NUMBER AND ACCESS CODE ARE FOR THE SOLE PURPOSE DESCRIBED ABOVE AND ONLY FOR THE COMPANY DESIGNATED IN THIS LETTER. ANY OTHER USE IS STRICTLY PROHIBITED.**

## ACCESS TO POLES, CONDUIT, AND RIGHTS-OF-WAY

### Basic Service Offering

Under the requirements of the Telecommunications Act, section 251(b)(4), BellSouth will grant to competing telecommunications service providers the authority to attach facilities to BellSouth owned or controlled poles or to place facilities within BellSouth owned or controlled conduits, ducts or rights-of-way. BellSouth will provide the requesting CLEC with equal and nondiscriminatory access to pole space, conduits, ducts, and rights-of-way on terms and conditions equal to those provided by BellSouth to itself or to any other telecommunications service provider. Authority will be granted by individual licenses under terms specified in BellSouth's Pole, Conduit, and Right of Way Agreement.

Access will be assigned on a first come, first served basis. If BellSouth determines that the pole, conduit or duct space specifically requested by the CLEC is not available, BellSouth will designate alternative duct(s) to be occupied, as well as the location and manner in which the CLEC's facilities will enter and exit BellSouth's conduit system and the specific location and manner of installation for any associated equipment which is permitted by BellSouth to occupy the conduit system.

BellSouth will not withhold or delay assignment of facilities to a CLEC because of the potential or forecasted needs of itself or other parties. To ensure the judicious use of poles and conduits, space "assigned" to a telecommunications service provider must be physically occupied by the service provider, be it BellSouth or a new entrant, within twelve (12) months of the space being "assigned".

Where BellSouth has any ownership or rights-of-way to buildings or building complexes, or within buildings or building complexes, BellSouth will offer to CLEC through a license or other attachment the right to use any available space owned or controlled by BellSouth in the building or building complex to install CLEC equipment and facilities as well as ingress and egress to such space.

## Definitions

When negotiating access to poles, conduit, ducts or rights of way, the following will be helpful in understanding the terms and components.

**Anchor** - The term "anchor" refers to a device, structure, or assembly which stabilizes a pole and holds it in place. An anchor assembly may consist of a rod and fixed object or plate, typically embedded in the ground, which is attached to a guy strand or guy wire, which, in turn, is attached to the pole. The term "anchor" does not include the guy strand which connects the anchor to the pole and includes only those anchors which are owned by BellSouth, as distinguished from anchors which are owned and controlled by other persons or entities.

**Anchor/Guy Strand** - The term "anchor/guy strand" refers to supporting wires, typically stranded together, or other devices attached to a pole and connecting that pole to an anchor or to another pole for the purpose of increasing pole stability. The term "anchor/guy strand" includes, but is not limited to, strands sometimes referred to as "anchor strands," "down guys," "guy strands," and "pole-to-pole guys."

**Assigned** - The term "assigned", when used with respect to conduit or duct space or pole attachment space, refers to any space in such conduit or duct or on such pole that is occupied by a telecommunications service provider or a municipal or other governmental authority. As mentioned in the previous section, space "assigned" to a telecommunications service provider must be physically occupied by the service provider, be it BellSouth or a new entrant, within twelve (12) months of the space being "assigned".

**Available** - The term "available", when used with respect to conduit or duct space or pole attachment space, refers to any usable space in such conduit or duct or on such pole not assigned to a specific provider at the applicable time.

**Conduit Occupancy** - The terms "conduit occupancy" and "occupancy" refer to the presence of wire, cable, optical conductors, or other facilities within any portion of BellSouth's conduit system.

**Conduit System** - The term "conduit system" refers to any combination of ducts, conduits, manholes, and handholes joined to form an integrated whole. In BellSouth's documents, the term refers to conduit systems owned or controlled by BellSouth

**Duct** - The term "duct" refers to a single enclosed tube, pipe, or channel for enclosing and carrying cables, wires, and other facilities. The term "duct" includes "inner ducts" created by subdividing a duct into smaller channels.

**Facilities** - The terms "facility" and "facilities" refer to any property or equipment utilized in the provision of telecommunication services.

**Inner-Duct** - The term "inner-duct" refers to a pathway created by subdividing a duct into smaller channels.

**Joint User** - The term "joint user" refers to a utility which has entered into an agreement with BellSouth providing reciprocal rights of attachment of facilities owned by each party to the poles, ducts, conduits and rights-of-way owned by the other party.

**Licensee** - The term "licensee" refers to a person or entity which has entered or may enter into an agreement or arrangement with BellSouth permitting such person or entity to place its facilities in BellSouth's conduit system or attach its facilities to BellSouth's poles or anchors.

**Lashing** - The term "lashing" refers to the attachment of a licensee's sheath or inner-duct to a supporting strand.

**License** - The term "license" refers to any license issued pursuant to BellSouth's Agreement and may, if the context requires, refer to conduit occupancy or pole attachment licenses issued by BellSouth prior to the date of the Agreement.

**Make-Ready Work** - The term "make-ready work" refers to all work to be performed to prepare BellSouth's conduit systems, poles or anchors and related facilities for the requested occupancy or attachment of CLEC's facilities. "Make-Ready work" includes, but is not limited to, clearing obstructions (e.g., by "rodding" ducts to ensure clear passage), the rearrangement, transfer, replacement, and removal of existing facilities on a pole or in a conduit system where such work is required solely to accommodate CLEC's facilities and not to meet BellSouth's business needs or convenience. "Make-Ready work" may require "dig-ups" of existing facilities and may include the repair, enlargement or modification of BellSouth's facilities or the performance of other work required to make a pole, anchor, conduit or duct usable for the initial placement of CLEC's facilities.

**Manhole** - The term "manhole" refers to an enclosure, usually below ground level and entered through a hole on the surface covered with a cast iron or concrete manhole cover, which personnel may enter and use for the purpose of installing, operating, and maintaining facilities in a conduit.

**Occupancy** - The term "occupancy" shall refer to the physical presence of telecommunication facilities in a duct, on a pole, or within a Right of Way.

**Pole** - The term "pole" refers to both utility poles and anchors but only to those utility poles and anchors owned or controlled by BellSouth, and does not include utility poles or anchors with respect to which BellSouth has no legal authority to permit attachments by other persons or entities.

**Prelicense Survey** - The term "prelicense survey" refers to all work and activities performed to determine whether there is adequate capacity on a pole or in a conduit or conduit system (including manholes and handholes) to accommodate CLEC's facilities and to determine



what make-ready work, if any, is required to prepare the pole, conduit or conduit system to accommodate CLEC's facilities.

**Right of Way (ROW)** - The term "right of way" refers to the right to use the land or other property of another party to place poles, conduits, cables, other structures and equipment, or to provide passage to access such structures and equipment. A Right of Way may run under, on, or above public or private property (including air space above public or private property) and may include the right to use discrete space in buildings, building complexes, or other locations.

**Sheath** - The term "sheath" refers to a single outer covering containing communications wires, fibers, or other communications media.

**Spare Capacity** - The term "spare capacity" refers to any pole attachment space, conduit, duct or inner-duct not currently assigned or subject to a pending application for attachment/occupancy. Spare capacity does not include an inner-duct (not to exceed one inner-duct per party) reserved by BellSouth, CLEC, or a third party for maintenance, repair, or emergency restoration.

## Service Requirements and Restrictions

The following items provide general requirements and restrictions regarding access to and placement of facilities in or on poles, conduit, ducts and rights-of-way.

- Facilities shall be placed, constructed, maintained, repaired, and removed in accordance with current editions of the following publications:
  - The Blue Book Manual of Construction Procedures, Special Report SR-TAP-001421, published by Bell Communications Research, Inc. ("Bellcore"), and sometimes referred to as the "Blue Book";
  - The National Electrical Code (NEC); and
  - The National Electric Safety Code (NESC)
- CLEC's facilities placed in BellSouth's conduit system must meet the following physical design specifications:
  - Cables bound or wrapped with cloth or having any kind of fibrous coverings or impregnated with an adhesive material will not be permitted in BellSouth's conduit or ducts.
  - When a CLEC's cable facility utilizes an alternative duct or route that is shared in the same trench by any current-carrying facility of a power utility, dielectric cable is required to protect the integrity of BellSouth's conduit system and overall safety of BellSouth's personnel and other personnel working in BellSouth's conduit system.
  - CLEC's facilities placed in BellSouth's conduit system must not use the earth as the sole conductor for any part of CLEC's circuits. Facilities carrying more than

50 volts AC (rms) to ground or 135 volts DC to ground shall be enclosed in an effectively grounded sheath or shield.

- Neither party shall circumvent the other party's corrosion mitigation measures. Each party's new facilities shall be compatible with the other party's facilities so as not to damage any facilities of the other party by corrosion or other chemical reaction.
- The CLEC is responsible for building permits or certificates from governmental authorities necessary to construct, operate, maintain and remove facilities on public or private property.
- New construction splices in CLEC's fiber optic and twisted pair cables must be located in manholes, pull boxes or handholes.
- CLEC's will be permitted to connect their conduit or duct only at the point of a BellSouth manhole. Attachment by entering or breaking into conduit between manholes will not be permitted. CLEC's must obtain written approval from BellSouth prior to modifications or core boring to BellSouth manhole(s).
- BellSouth will remove any retired cable from conduit systems to allow for the efficient use of conduit space within a reasonable period of time at the CLEC's expense. BellSouth permits CLEC's to arrange for such work directly with a BellSouth certified contractor provided authorization for such work has been obtained in advance from BellSouth.
- CLEC will establish procedures and practices to ensure compliance with Occupational Safety and Health Act (OSHA) and with Environmental Laws and Regulations.
- Facilities placed in BellSouth's conduit system must not be in violation of FCC regulations and must serve a lawful purpose.
- The execution of BellSouth's Pole, Conduit, and Right of Way Agreement with a CLEC shall not be construed as limiting or interfering with BellSouth's rights to manage its own facilities or with the CLEC's rights to manage its own facilities

## Rates

The matrix below indicates the 1997 rates for attachment to or occupancy of BellSouth's poles, anchors (Kentucky only) and conduit. Rates are billed per year and will be adjusted annually. Attachments or occupancy for time periods less than one year will be pro-rated on the rendered bill.

State	Poles (ea. / yr.)	Anchors (ea. / yr.)	Conduit	
				(\$ / ft. / yr.)
Alabama	\$ 3.34	Not permitted		\$ 0.37
Kentucky				0.70
2-user	9.45	\$ 12.90		
3-user	5.35	8.60		
Louisiana	6.90	Not permitted	Dense	11.00
			Non-dense	5.29
Mississippi	4.94	Not permitted		2.50
Tennessee	4.57	Not permitted		6.00
Florida	4.10	Not permitted		.75
			Miami River crossing @ SE 3rd Ave	17.13
Georgia	4.20	Not permitted		.56
North Carolina	3.99	Not permitted		.52
South Carolina	3.29	Not permitted		.47

- i) For the purpose of determining the Duct feet chargeable, the Duct considered occupied shall be measured from the center to center of adjacent Manhole(s), or from the center of a Manhole to the end of a Duct not terminated in a Manhole.
- ii) The above rates are not applicable for crossings of any navigable waterway. Rates for navigable waterway crossings will be calculated on an individual case basis.

## Installation Intervals

Standard installation intervals are currently under development. Until these intervals are generally available to all requesting parties, intervals will be negotiated on a per request basis. BellSouth will use its best efforts to meet customer requested dates.

## Service Inquiry & Ordering Guidelines

Prior to applying for access to BellSouth poles, conduit, ducts or rights of way, a CLEC must negotiate an agreement specifying the terms and conditions for such access. Upon execution

of the agreement, the CLEC must submit a service inquiry to determine space availability or submit the appropriate Application for Occupancy License for each proposed facility route.

Service Inquiry requests must identify with reasonable specificity the geographic area, the types and quantities of desired facilities and the requested in-service date. Upon receipt of the inquiry, BellSouth will provide information regarding the types, quantity, location and availability of BellSouth poles, conduit and Right of Way for the geographic area specified in the inquiry. The CLEC may elect to be present at any field based survey of facilities identified in the inquiry request. CLEC employees may inspect and copy engineering records or drawings which pertain to facilities within the geographic area specified to BellSouth in the written request.

## Licenses

To apply for a license, the CLEC must submit to BellSouth two signed copies of an Application and Conduit Occupancy License form or Application and Pole Attachment License form. BellSouth will process license applications in the order in which they are received; provided, however, that when CLEC has multiple applications on file with BellSouth, CLEC may designate its desired priority of completion of prelicense surveys and make-ready work with respect to all such applications.

Each application for a license must specify the proposed route of CLEC's facilities and identify the conduits and ducts or poles and pole facilities along the proposed route in which CLEC desires to place or attach its facilities, and describe the physical size, weight and jacket material of the cable which CLEC desires to place in each conduit or duct or the number and type of cables, apparatus enclosures and other facilities which CLEC desires to attach to each pole. The Applications must also be accompanied by an estimated construction schedule and construction details, requirements for which will be identified in the agreement between the parties, and an indication of whether CLEC will, at its option, perform its own make-ready work.

## Negotiation Contact

For information regarding negotiations or for copies of Inquiry and License Application documents contact:

John Chaucer  
3535 Colonnade Drive, North W3D2  
Birmingham, Alabama 35243  
(205) 977-2631

## FORMS

The following pages contain the forms referenced in this sections. They are:

- **BellSouth Blanket Agency Agreement Letter for Local Service Providers**
- **Competitive Local Exchange Carrier Information for BellSouth Advertising & Publishing Corp. (BAPCO)**
- **Telephone Number for Misdirected CLEC Calls**
- **NECA Non-Member Company Code Request Form**
- **BellSouth Master Account Application**
- **Request for Unbundled Capabilities**
- **Customer Credit Data Sheet**

## **BELLSOUTH BLANKET AGENCY AGREEMENT LETTER for LOCAL SERVICE PROVIDERS**

I am an official of (Company) \_\_\_\_\_ and am authorized to commit my company to the conditions stated herein:

1. (Company) \_\_\_\_\_ will not submit any requests or inquiries for Resale or Facility Based local service provisioning under Blanket Agency Agreement procedures to BellSouth for which it does not have proper authorization from the End User upon whose behalf service is offered.
2. (Company) \_\_\_\_\_ has entered into an agreement to provide local service for the End User.
3. The agreement between (Company) \_\_\_\_\_ and the End User provides that the (Company) \_\_\_\_\_ is solely responsible for representing the end user in all requests relating to local service. The agreement between (Company) \_\_\_\_\_ and the End User holds the End User responsible to (Company) \_\_\_\_\_ for all charges incurred on the End User's behalf for local service. However, (Company) \_\_\_\_\_ is responsible to BellSouth for all charges that may be incurred in connection with service requests for End Users regardless of whether the End User meets payment responsibilities to (Company) \_\_\_\_\_.
4. The End User will deal directly with (Company) \_\_\_\_\_ on all inquiries concerning their Local Service. This may include, but is not limited to, billing, repair, directory listings, and number portability.
5. BellSouth is authorized to release all information regarding the End User's local service to (Company) \_\_\_\_\_.
6. In the event that the End User challenges action taken by BellSouth as a result of the above mentioned service requests, (Company) \_\_\_\_\_ will provide evidence of proper End User authorization and indemnify and hold harmless BellSouth and its affiliates for any damages or losses, including but not limited to unauthorized change charges, resulting from (Company) \_\_\_\_\_ preparation and submission of service requests for which it did not have proper End User authorization.

**BELLSOUTH BLANKET AGENCY AGREEMENT LETTER FOR LOCAL  
SERVICE PROVIDERS**

Page 2 of 2

7. In the event that the End User challenges billing which resulted from local service requests submitted to BellSouth by (Company) \_\_\_\_\_ under this Blanket Agency Agreement, then (Company) \_\_\_\_\_ will indemnify and hold harmless BellSouth and it's affiliates for any damages, losses, costs and attorney's fees, if any, arising from BellSouth provisioning and maintenance of the End User's local service due to errors in the ordering of said service by (Company) \_\_\_\_\_.

8. In the event that the End User disputes actions taken by BellSouth as a result of a submission by (Company) \_\_\_\_\_ of a service request for disconnection or termination of a previously submitted local service request for which it did not have proper End User authorization, then (Company) \_\_\_\_\_ will indemnify and hold harmless BellSouth and it's affiliates for any damages, losses, costs and attorney's fees, if any, resulting from said dispute.

9. This Agreement shall continue in effect unless canceled by prior written notice by BellSouth or (Company) \_\_\_\_\_ thirty (30) days prior to the effective date of cancellation. Cancellation shall not release or limit any matters occurring prior to the cancellation of this Blanket Agency Agreement.

\_\_\_\_\_  
Signature of Officer

\_\_\_\_\_  
Title of Officer

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Date



**Competitive Local Exchange Carrier  
Information for BellSouth Advertising & Publishing Corp. (BAPCO)  
Customer Guide Pages**

**CLEC Information**

CLEC Name as it Should Appear in Customer Guide Pages: \_\_\_\_\_

Directory Name to contain CLEC Information: \_\_\_\_\_

CLEC Contact Coordinating General Customer Guide Pages: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

**General Customer Guide Pages Listing Information**

**CLEC Service Numbers**

Establishing or Changing Service	Residential Service	( )- -
	Business Service	( )- -
Repair Service	Residential Service	( )- -
	Business Service	( )- -
Billing Information	Residential Service	( )- -
	Business Service	( )- -

**CLEC Specific Customer Guide Pages Purchased**

Number of CLEC Specific Customer Guide Pages Purchased: ☐0 ☐2 ☐4 ☐6

CLEC Specific Pages Contact Person, if Different from Above:

Name: \_\_\_\_\_ Telephone Number: ( )- -

**Enclosures**

Refer to Customer Guide Information and Specifications for Required Information & Media.  
(Please check appropriate boxes.)

☐ Diskette

☐ Camera Ready Logo

**BAPCO Mailing Address for Customer Guide Information**

Rook Barretto  
Director - LEC Interface  
59 Executive Park South  
Room 270  
Atlanta, Georgia 30329

Telephone: 404-982-7105  
Facsimile: 404-982-6907